

<b>SUBJECT:</b>	<b>Report on Bucks WAN and Managed Services Tender</b>
<b>REPORT OF:</b>	<b>Officer Management Team - Director of Resources Prepared by - ICT Manager</b>

## 1. Purpose of Report

To update the Council on OJEU<sup>1</sup> procurement for Bucks PSN (Public Services Network) and Managed Services to replace Bucks WAN and associated services provided to the Council by Bucks CC with an external managed service.

## 2. Links to Council Policy Objectives

2.1 The Council aims to manage its core applications and data in a secure and efficient manner. This allows it to take advantage of opportunities to improve efficiency and exchange data with partners.

## 3. Background

3.1 Bucks CC have been providing external connectivity services to the Council since 2003-4 following the BucksConnect partnership funding, under the heading Bucks WAN (Wide Area Network), which has been in place since 2001 providing services to other Bucks councils and schools. The services to the Council have expanded and now include:

- Connection of Capswood and remote offices to Bucks WAN (Wide Area Network)
- Internet and external email access
- Voice calls between the Council and BCC/CDC at zero cost
- Web filtering
- Home working (BT IPStream)
- Remote access via tokens
- Firewall administration
- Assistance with GC Code of Connection
- Call logging and reporting for above
- Adhoc requests

3.2 As part of their transformational agenda, Bucks CC are working together with other Contracting Authorities (listed in para 3.5), of which the Council is a member, to let a contract for a range of telecommunications services including those listed in para 3.1 above as well as the managed service of its own internal network and telecommunications, which is currently in-house. This project is referred to as BucksPSN and an OJEU Notice for a restricted tender process, seeking to award to a single Supplier, was published in September 2011 for a prime contractor to deliver the initial services and others within scope as specified within the Statement of Requirements. The duration is for 5 plus 2 plus 2 years.

---

<sup>1</sup> OJEU- Official Journal of EU, indicates the procurement is required to follow EU public procurement rules.

- 3.3 The scope of the services incorporates the design, implementation, project management, commissioning, maintenance and on-going service management of WAN, LAN (Local Area Network), Security, Directories, Internet, telephone network (infrastructure and lines and minutes), remote access services, CCTV, traffic management systems, public information systems, unified communications systems management and associated services. Not all of these services will initially be applicable to the Council and other district councils e.g. management of the LAN, but the intention is to allow some of these to be extended to other Contracting Authorities in the future, if appropriate.
- 3.4 The main Contracting Authority will be Bucks CC who will enter in to the framework agreement on behalf of all Contracting Authorities, who will however place orders for services as required with the chosen Supplier and will deal directly with the Supplier, rather than via Bucks CC as is set up currently. The Contracting Authorities are:
- Buckinghamshire County Council
  - Academies in Buckinghamshire
  - Aylesbury Vale District Council
  - Chiltern District Council
  - South Bucks District Council
  - Wycombe District Council
  - Buckinghamshire and Milton Keynes Fire Authority
  - Buckingham and Oxfordshire NHS Cluster
  - Oxfordshire Health NHS Foundation Trust
  - Milton Keynes Council
  - Oxfordshire County Council
  - Northamptonshire County Council
  - Hertfordshire County Council
  - London Borough of Hillingdon Council
  - Royal Borough of Windsor and Maidenhead Council
  - Broxbourne Borough Council
  - Dacorum Borough Council
- 3.5 The Service will also provide a framework to deliver collaborative services across public and voluntary sectors within Bucks and neighbouring organisations.
- 3.6 The services must comply with the national Public Sector Network (PSN) initiative and requirements from the Cabinet Office. PSN will replace Government Connect framework<sup>2</sup>, with which the Council currently complies. The Government is in the process of establishing framework agreements for the national PSN so that regional PSNs, which may include the BucksPSN, can easily be integrated with each other and with the Government's own secure network. Some services may overlap between the BucksPSN and national PSN but details are not yet available for the latter.
- 3.7 The contract will be to supply and manage the services specified, demonstrating Value for Money and continuous service improvement.

#### 4. Proposal/Discussion

---

<sup>2</sup> Government Connect - a set of standards set by Government governing how local authorities can access the secure government network for the secure exchange of data and information.

- 4.1 The first BucksPSN project board was held on 6<sup>th</sup> October 2011 to agree the Terms of Reference, project plan and governance. This was attended by the Council's ICT Manager. The board membership is as follows:

Project Manager BCC - George Mc Gowan  
 Executive BCC - Caroline Cooper  
 Technical and Security Advisor BCC - Paul Doré  
 Procurement Advisor BCC - Gordon Fram  
 Financial Advisor - Matthew Strevens  
 Schools Representative BCC - Mike Woods

Stakeholder Representatives from:

Aylesbury Vale District Council - Alan Evans, Jon MacKenzie  
 Chiltern District Council - Sim Dixon, Frances Philips  
 South Bucks District Council - Linda Grange  
 Wycombe District Council - Mark Lansbury, Mary Humphris  
 Buckinghamshire and Milton Keynes Fire Authority - Peter Duckmanton, Gareth Kitson  
 Buckingham and Oxfordshire NHS Cluster - Sonia Milis

- 4.2 The provisional project key dates agreed by the Board are:

Task	Date
Issue OJEU tender	12/9/11
Deadline for completion of PQQ	13/10/11
PQQ Evaluation	31/10/11-1/11/11
Issue ITT	22/11/11
Bidders Day	2/12/11
Deadline for receipt of tenders	25/1/12
Evaluation of tenders completion	1/3/12
Preferred Supplier by	22/3/12
Award framework	27/4/12
Commencement of framework	11-25/5/12

- 4.3 The specifications of the technical services were issued on 7<sup>th</sup> October 2011 for comments from the Project Board within 7 days. The specification of the service management will be issued on 14<sup>th</sup> October again for comment within 7 days.
- 4.4 There will be on-going involvement from the Council's ICT Manager in this project as a project board member and to represent the Council's interests in the procurement exercise and further work to set up the specific services required by the Council following award of the framework agreement.
- 4.5 The services listed include the provision of remote/mobile/home working which is a defined Council project for 2012-3 and may therefore impact on this project.

## 5. Resources, Risk and Other Implications

### 5.1 Financial

Expected to be within current Bucks WAN charges or to demonstrate some savings. May require some additional consultancy from Steria to assist in provisioning and implementation of new service.

## 5.2 Legal

The tender process is being managed and supported by Bucks CC Procurement and Legal Officers.

## 5.3 ICT

Implications for ICT resources specifically ICT Manager as part of the BucksPSN project board and during implementation.

## 5.4 Risks Issues

Risks are being addressed by the Project Manager and a risk register maintained. For the Council a specific risk has been raised over the extension of the contract with the existing main BCC contractor, Telindus, should the contract over-run.

## 5.5 Equalities

None identified.

## 6. Summary

6.1 The Portfolio Holder is requested to note the report on the BucksPSN tender.

<b>Officer Contact:</b>	Linda Grange <a href="mailto:Linda.Grange@southbucks.gov.uk">Linda.Grange@southbucks.gov.uk</a> 01895 837393
<b>Background Papers:</b>	

<b>CHECKLIST BOX - for draft report only</b>		
Referred to Finance	Yes/No	Date:
Comments received	Yes/No	
Comments incorporated	Yes/No	
Report agreed	Yes/No	
Referred to Legal/Democratic Services	Yes/No	Date:
Comments received	Yes/No	
Comments incorporated	Yes/No	
Report agreed	Yes/No	
Referred to ICT	Yes	Date: 11/10/11
Comments received	Yes	
Comments incorporated	Yeso	
Report agreed	Yes	
Has an Equalities Impact Assessment been carried out?		Not Required